



Rules of conduct for entrances and public areas

The hospitals in Region Stockholm should be accessible, safe and welcoming places. Hospital entrances are primarily intended for patients, people seeking medical care and visitors. For everyone's best, the following rules apply:

- 1 § The toilets may only be used for their intended purpose.
- 2 § Lying on furniture or floors is not allowed.
- 3 § Smoking, littering, food preparation and the drinking of alcohol are not allowed.
- 4 § Harassing other people and other forms of disruptive behaviour are not allowed.
- 5 § Only working dogs and assistance dogs are allowed in hospital entrances and public areas.
- 6 § Photography is generally prohibited within the hospital and all bill posting requires the permission of the property owner.
- 7 § The property owner has zero tolerance for graffiti and all incidents are reported to the police.
- 8 § All sales and distribution of printed material require a permit and the permission of the property owner.
- 9 § Riding or leading a bicycle, skateboarding, inline skating and the like are not allowed. Bicycles may only be parked in designated areas. Bicycles parked such that they present an obstacle or a risk of injury may be moved.
- 10 § Visitors are responsible for their personal belongings. Lost and found belongings may be gathered and handed over to the police. The property owner is not liable for any damage to or the theft of visitors' belongings.
- 11 § All forms of motorized or battery-powered vehicles, such as electric scooters and hoverboards, are not allowed indoors in public areas, such as underpasses and entrances. Mobility aids provided by healthcare are allowed.
- 12 § All persons in public areas and entrances are obliged to follow any instructions provided by security guards. Failure to follow such instructions may result in removal from the premises.
- 13 § The area adjacent to the entrance must not be blocked and passage must not be hampered. The entrance is not a rest area, except for visitors who are waiting for a short period of time for transportation, such as a mobility service or a taxi.
- 14 § The charging of lithium-ion batteries for vehicles is not allowed within the hospital premises. Such charging is only allowed in designated areas.